

## Nebbs Debbs Nation - Policies & Guidelines

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### 1. General Customer Care

At *Nebbs Debbs Nation*, our readers are the heart of everything we do. We are committed to ensuring a positive and inclusive experience across our website, social platforms, and print and digital magazine content.

- We welcome all parents, caregivers, and families into a space that celebrates Black children and their brilliance.
- Our customer care team responds to inquiries Monday–Friday within 48 hours.
- You can contact us by emailing [admin@nebbsdebbsnation.com](mailto:admin@nebbsdebbsnation.com).

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### 2. Editorial Support & Reader Submissions

We love when our readers contribute! Submissions are open for personal essays, parenting tips, cultural stories, and kid-focused content.

- Please submit stories to [editor@nebbsdebbsnation.com](mailto:editor@nebbsdebbsnation.com)
- All submissions must be original and not published elsewhere.
- Due to the volume of entries, we may not be able to respond to all submissions.
- Selected stories may be edited for clarity, tone, and length before publication.

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### 3. Shop Policy

Our online store features curated products inspired by the culture and values of *Nebbs Debbs Nation*.

- All sales are final unless the item arrives damaged or incorrect.
- For damaged or incorrect items, email [admin@nebbsdebbsnation.com](mailto:admin@nebbsdebbsnation.com) within 7 days of receiving your order.
- Digital products are non-refundable.
- Shipping is available nationwide and processed within 5–7 business days.

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### 4. Copyright Infringement & Trademark Rights Claims

*Nebbs Debbs Nation* respects intellectual property rights and expects our contributors and readers to do the same.

- If you believe your copyright or trademark has been infringed upon by our content or contributors, please send a detailed claim to [admin@nebbsdebbsnation.com](mailto:admin@nebbsdebbsnation.com).
- Claims must include identification of the copyrighted work, your contact information, and a statement of good faith.
- We will investigate claims promptly and remove content where applicable.

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**Thank you for being part of our Nation, where culture, community, and creativity come together for the future of Black children.**